



The ABA Member Portal – Introductory Guide

The Member Portal is designed to give working groups and bank member staff quick and easy access to information from the ABA. Save this URL: <https://members.ausbanking.org.au/> to your browser.

Secure Access

Access to the portal is by invitation only. In the initial launch phase, members of working groups will be given access. Each bank's access is governed by each bank's designated Member Portal Representative (they can be contacted in the 'My Profile' section). All new users have to be approved by their bank rep and the ABA before they can access the portal.

Access to Working Groups

All members can see which working groups are currently active. Only members of a particular working group can see the details of that page. Some groups (like Governance Committees/EA Hub) can be seen by all.

Home Page

- The ABA Staff Directory
- Working Groups
- Calendar
- News
- Governance Committees
- Resources
- Submissions
- Events

REQUESTING CHANGES:

If you'd like to be removed from/added to a working group, contact your bank's Member Portal Rep (in your 'My Profile' section, top right corner).

All changes to Working Group participants are made via Member Portal Bank Reps. This ensures smoother, faster service.

The ABA Staff Directory

Find everyone in the ABA. Search by name, position, expertise and working group. If you need help, but don't know who can help you, search in the staff directory. Contact ABA staff by email or phone.

Working Groups

Currently active working groups are listed. Search via keyword, or category, or refine your search to only working groups of which you're a member. All members of the portal can see the full list of working groups, but only members of groups can access those working group pages.

Individual Working Group Pages

See the ABA Staff and the Working Group Member Participant List. See any scheduled upcoming meetings, and any group documents that have been uploaded to the working group (these can be downloaded).

Calendar

The Calendar is designed to give you an overview of ABA Working Group activity. It is not interactive. You can switch from Calendar View to List View.



Australian Banking Association

[News](#)

Read the latest news on the Home Page and from the Resources tab of the main navigation menu.

News includes industry-wide information, ABA Newsletters and media activity and recently published data. If you'd like to sign up to an ABA Newsletter, update your profile in the My Profile section.

[Governance Committees](#)

This outlines the actions and decisions of the ABA leadership councils. Download Actions Arising from the ABA Council and ABA Strategy Committee.

[Resources](#)

Download copies of the Banking Code, Industry Guidelines, Industry Principles, Industry Protocols, Fact Sheets, Images, Infographs and more. The Member Portal is now the primary receptacle for Industry Guidelines, Protocols and Principles, and is constantly updated.

Find the latest version of the Banking Code (for print and web), as well as historic versions of The Code (back to 2003). Downloadable copies of the Final Report of the Hayne Royal Commission and relevant RC documents are also available.

[Submissions](#)

All ABA Submissions are on the Submissions page.

At the top of the page, access the register of all upcoming submissions. This is a live document, constantly updated. Some submissions are marked 'private' and these are not for public distribution.

[Events](#)

Access upcoming events (like 'Planning for Tomorrow' the inaugural banking conference) or watch full videos of past events.

Portal Information is Interconnected

Submissions, News and ABA Staff are all connected to relevant Working Groups (where applicable, and you have access), and you can click across these sections.

If you have Issues

If you are a member of a working group, please speak to your ABA staff member. If you have technical issues, please email wg@ausbanking.org.au

If you'd like to be removed/added to a working group, please contact your bank's Member Portal Rep (in your My Profile section).